



Directorate-General for Structural Reform Support (DG REFORM)

Technical Support Instrument 2022 – Main features and novelties

TSI Annual Conference, 30 June 2021

Agenda

Discussion Session

- **General presentation of the Technical Support Instrument**
- **Multi-country projects**
- **Flagship Technical Support Projects**
- **Q&As**

The Technical Support Instrument at a glance

Judit Rozsa

Director, Directorate “Coordination, Resources and Aid Programme”
Directorate-General for Structural Reform Support

The Technical Support Instrument

“ *The Technical Support Instrument is a powerful tool that can enable Member States to carry out the reforms they need for a sustainable growth*”

– Elisa Ferreira, Commissioner for Cohesion and Reforms



What is the Technical Support Instrument?

- The Technical Support Instrument (TSI) is the EU programme that provides **tailor-made technical expertise** to EU Member States to **design and implement reforms**
- The **support is demand driven** and **does not require any co-financing** from Member States
- It is an **important pillar of the EU recovery plan**, which helps Member States **mitigate the economic and social consequences** of the outbreak of the **COVID-19 crisis**

What is the Technical Support Instrument?

€ 864 million of budget for the period 2021-2027¹

27 Member States involved

Wide range of reform areas covered by technical support

Any reform phase, from design to implementation and evaluation

¹ In current prices

Reform areas covered (1/3)

Green transition



Digital transition



Health and long-term care



Reform areas covered (2/3)

Skills, education and training



Governance and public administration



Competitiveness



Reform areas covered (3/3)

Financial sector and access to finance



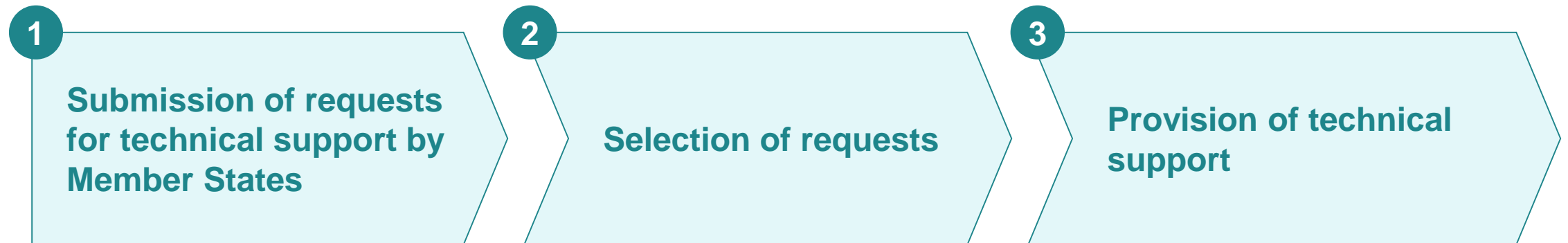
Revenue administration and public financial management



Labour market and social protection



How does the Technical Support Instrument work?



Provision of tailor-made technical support to Member States

Direct provision

European Commission's in-house expertise



Indirect provision

Other international organisations

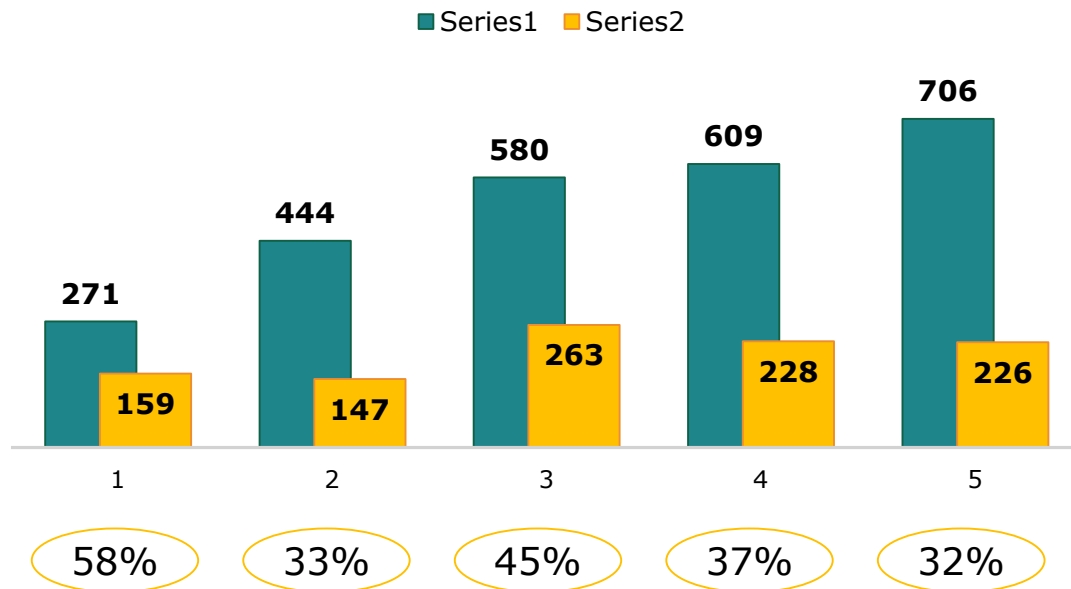
Member States' experts

Private sector experts

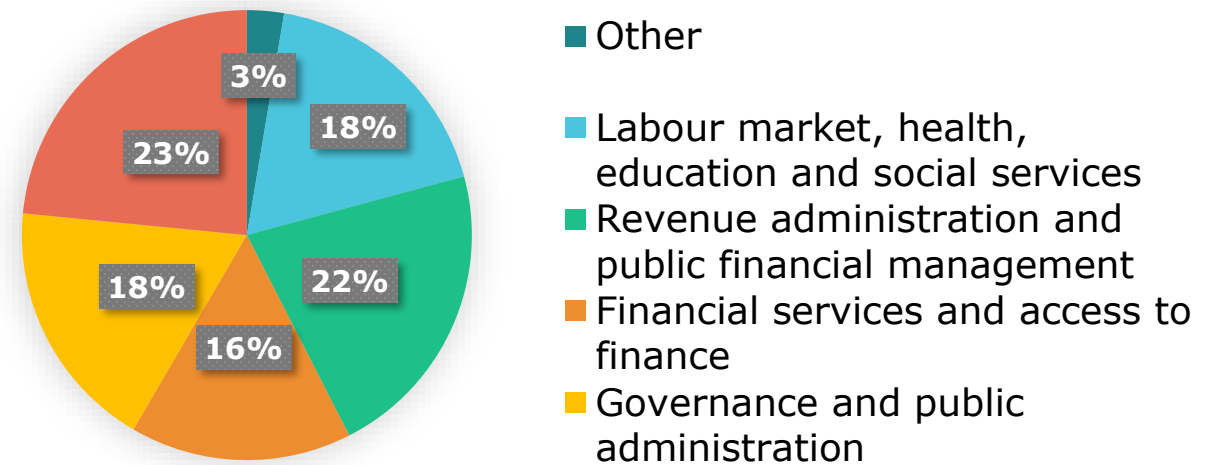
DG REFORM involved throughout the duration of the project

Technical Support Instrument 2021 – 1st call

Received and selected requests,
nr. of requests and selection rate (%)



Selected requests by policy area,
% of selected requests



Technical Support Instrument 2021 – dedicated call for Recovery and Resilience plans

Call dedicated to the **implementation of RRP**s

€ 9 million of budget

38 requests received – **selection** of requests currently **in progress**

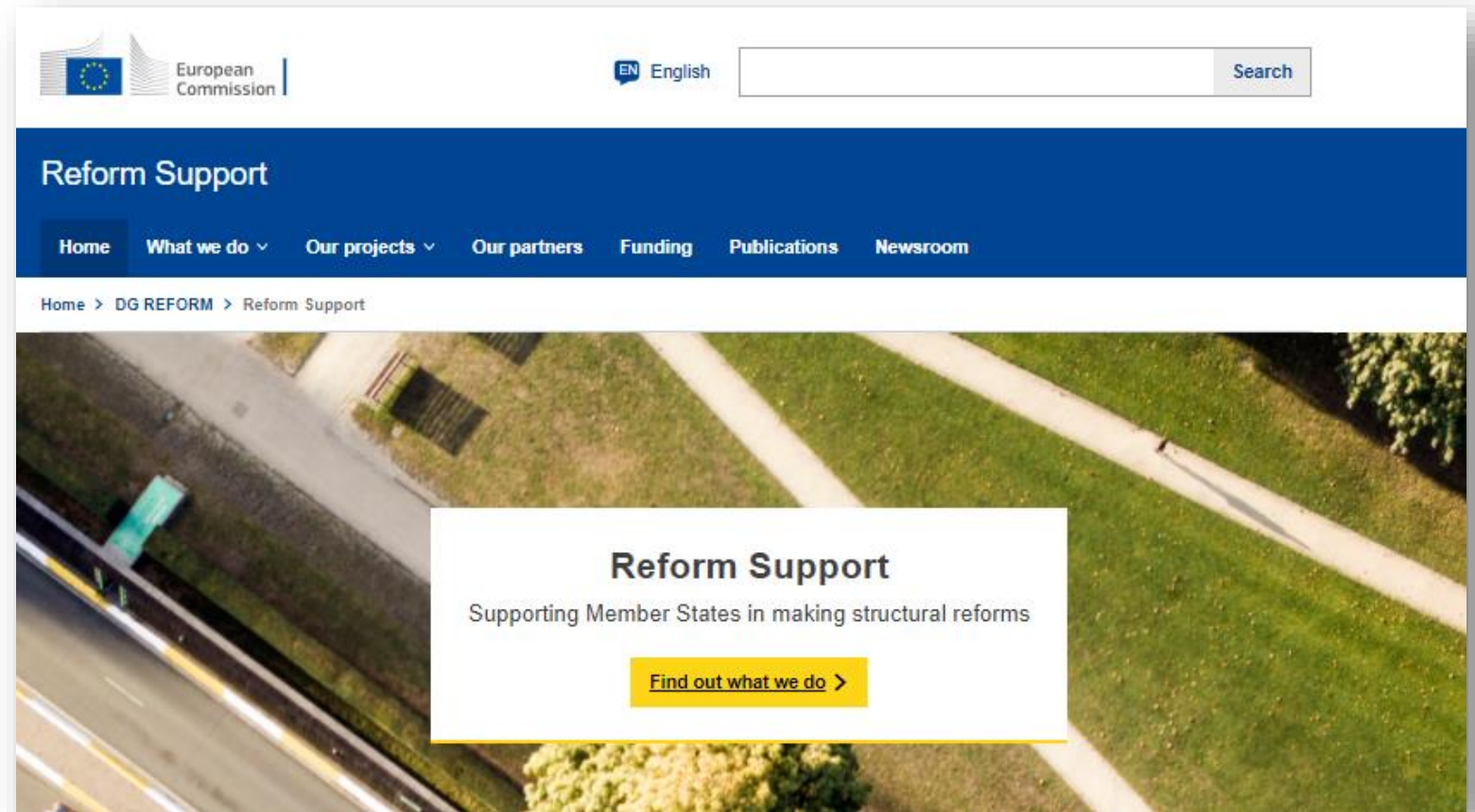
20 Member States requested technical support

Communication

New Commission's website for Reform Support

New website on **all technical support measures provided by the Commission in Member States** with information on:

- Commission's activities
- Real-life projects
- Commission's partners
- Funding
- Publications
- Latest news



Visit ec.europa.eu/reform-support

Where to find further information on TSI projects

- DG REFORM's website [\(link\)](#)
- TSI webpage [\(link\)](#)
- Selected TSI 2021 requests (1st call) [\(link\)](#)

Examples of reform support projects

Design of a system to monitor the implementation of the law on inclusive education in Portugal

The Commission is supporting the Portuguese Ministry of Education to stir the discussion with all relevant stakeholders to define standards, indicators and procedures.

[Details](#)



Portugal

Number of projects:	48
Selected years:	Any
Selected areas:	Any policy area

For each Member State, TSI 2021 country factsheets have been published in English and national languages



The cover of the TSI 2021 country factsheet for France features the European Commission logo at the top. The title "Supporting reforms in FRANCE" is prominently displayed. Below the title, a paragraph explains the Commission's role since 2017. A large number "4" indicates the number of new projects under TSI 2021. A list of examples of new projects adopted includes integrating sustainable development, improving the autonomy of the elderly, improving public services, and facilitating better management of public real estate. A photograph shows a person working on a laptop in a library setting.

European Commission

Supporting reforms in
FRANCE

DG REFORM
February 2021

Since 2017, the European Commission has provided expertise to help design over 1000 reform projects in 27 Member States through the Structural Reform Support Programme. As of 2021, the Technical Support Instrument (TSI), its successor, continues to support reforms with an emphasis on the green and digital transitions. The TSI can also support the preparation and implementation of Member States' Recovery and Resilience Plans.

4
NEW PROJECTS UNDER TSI 2021

In the first round of the TSI, the Commission will support France with 4 projects in the areas of sustainable development in public policies, social inclusion, better integration of regions, and public financial management.

Examples of new projects adopted include:

- Integrating sustainable development in public administrations and public policies
- Improving the autonomy of the elderly and people with disabilities
- Improving the attractiveness of public services in regions
- Facilitating better management and use of public real estate management

Twitter: @EU_reforms #TSI



The cover of the TSI 2021 country factsheet for Portugal features the European Commission logo at the top. The title "Supporting reforms in PORTUGAL" is prominently displayed. Below the title, a paragraph explains the Commission's role since 2017. A large number "16" indicates the number of new projects under TSI 2021. A list of examples of new projects adopted includes increasing the effectiveness of tax courts, supporting the implementation of smart cities, providing a better understanding of regulatory obstacles, helping to operationalise the national plan for integrated wildfire fire management, and developing a risk-based methodology to prevent money laundering and terrorism financing. A photograph shows a person working on a laptop in a library setting.

European Commission

Supporting reforms in
PORTUGAL

DG REFORM
February 2021

Since 2017, the European Commission has provided expertise to help design over 1000 reform projects in 27 Member States through the Structural Reform Support Programme. As of 2021, the Technical Support Instrument (TSI), its successor, continues to support reforms with an emphasis on the green and digital transitions. The TSI can also support the preparation and implementation of Member States' Recovery and Resilience Plans.

16
NEW PROJECTS UNDER TSI 2021

In the first round of the TSI, the Commission will support Portugal with 16 projects in the areas of fiscal oversight, tax and fiscal policies, green taxation, accounting and financial management, smart cities, digitalisation of the justice system, better regulation, wildfire management, environment, investment, insurance supervision, capital markets, digital financial education, anti-money-laundering and counter-terrorism financing.

Examples of new projects adopted include:

- Increasing the effectiveness and efficiency of tax courts
- Supporting the implementation of smart cities at regional and local level
- Providing a better understanding of the regulatory obstacles holding back investment
- Helping to operationalise the national plan for integrated wildfire fire management
- Developing a risk-based methodology to prevent money laundering and terrorism financing

Twitter: @EU_reforms #TSI



The cover of the TSI 2021 country factsheet for Spain features the European Commission logo at the top. The title "Supporting reforms in SPAIN" is prominently displayed. Below the title, a paragraph explains the Commission's role since 2017. A large number "15" indicates the number of new projects under TSI 2021. A list of examples of new projects adopted includes digital transformation of the public administration, implementing the green transition strategies of the Recovery and Resilience Plan, setting up a framework for green taxes and sustainable debt, improvement of the minimum income scheme system, and implementing a new strategy to address early school leaving. A photograph shows a person working on a laptop in a library setting.

European Commission

Supporting reforms in
SPAIN

DG REFORM
February 2021

Since 2017, the European Commission has provided expertise to help design over 1000 reform projects in 27 Member States through the Structural Reform Support Programme. As of 2021, the Technical Support Instrument (TSI), its successor, continues to support reforms with an emphasis on the green and digital transitions. The TSI can also support the preparation and implementation of Member States' Recovery and Resilience Plans.

15
NEW PROJECTS UNDER TSI 2021

In the first round of the TSI, the Commission will support Spain with 15 projects in the areas of green transition, environmental taxation and green finance, transport systems, support to small and medium sized enterprises, health services, employment and social protection, education, digital public administration, justice and fight against fraud.

Examples of new projects adopted include:

- Digital transformation of the public administration
- Implementing the green transition strategies of the Recovery and Resilience Plan
- Setting up a framework for green taxes and sustainable debt
- Improvement of the minimum income scheme system
- Implementing a new strategy to address early school leaving

Twitter: @EU_reforms #TSI

Brochures – general and per policy area



News about the TSI programme is also published on the Commission's official social media channels



On Twitter, @EU_reforms, #EUReformSupport, and #TSI

Technical Support Instrument 2022 – Multi-country projects

Multi-country (multi-region) requests

A **multi-country** or **multi-region project** is a **technical support project** that is **relevant** or **common** to **more than one Member State** as it belongs to the **same policy area** and addresses the **same priorities for technical support**



Example of a multi-country project (1/2)



General Law of Customs & Excise in Belgium and Luxembourg

The Commission supported the **Customs and Excise Administrations of Belgium and Luxembourg** in the area of **Revenue Administration & Public Financial Management**.



Description of the support

In particular, the support helped national authorities **assess** and **modernise** the 1977 **General Law on Customs and Excise**, with a focus on reforming sanctions, fines and prosecution.

This **multi-country project** ultimately aimed at **creating** a comprehensive, modern, efficient and effective **customs penalty system** in **both countries**.

Example of a multi-country project (2/2)



Designing a financial literacy strategy in Greece, Poland and Portugal

The Commission supports **Greece's Ministry of Finance, Poland's Ministry of Finance, and Portugal's Banco de Portugal** in the area of **Financial Sector & Access to Finance**.



Description of the support

This is a **multi-country project** that ultimately aims to support **three different Member States** in the **development of a national strategy for financial literacy**.



Multi-country projects – A case study from Belgium

Isabelle Verschueren

Organisation Advisor,
Federal Public Service Strategy and Support, Belgium

A multi country project

**Strengthening the resilience
of public administration after
COVID19 crisis with
CAF2020**

Gert De Smet
Isabelle Verschueren
Trees Battiau
DG Budget Policy Evaluation

30/06/2021

BOSA.be



Who? Why? + Added value



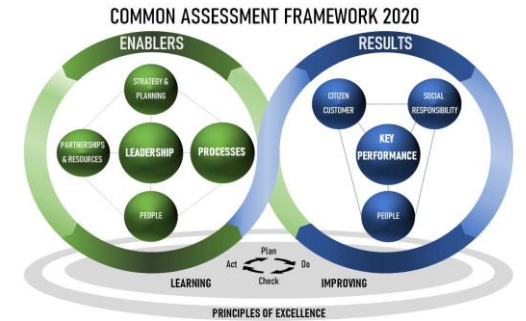
- ▶ 1. Member States involved
- ▶ 2. Project
- ▶ 3. Added value of multi-country project
- ▶ 4. Recommendations

1. Objectives of the project

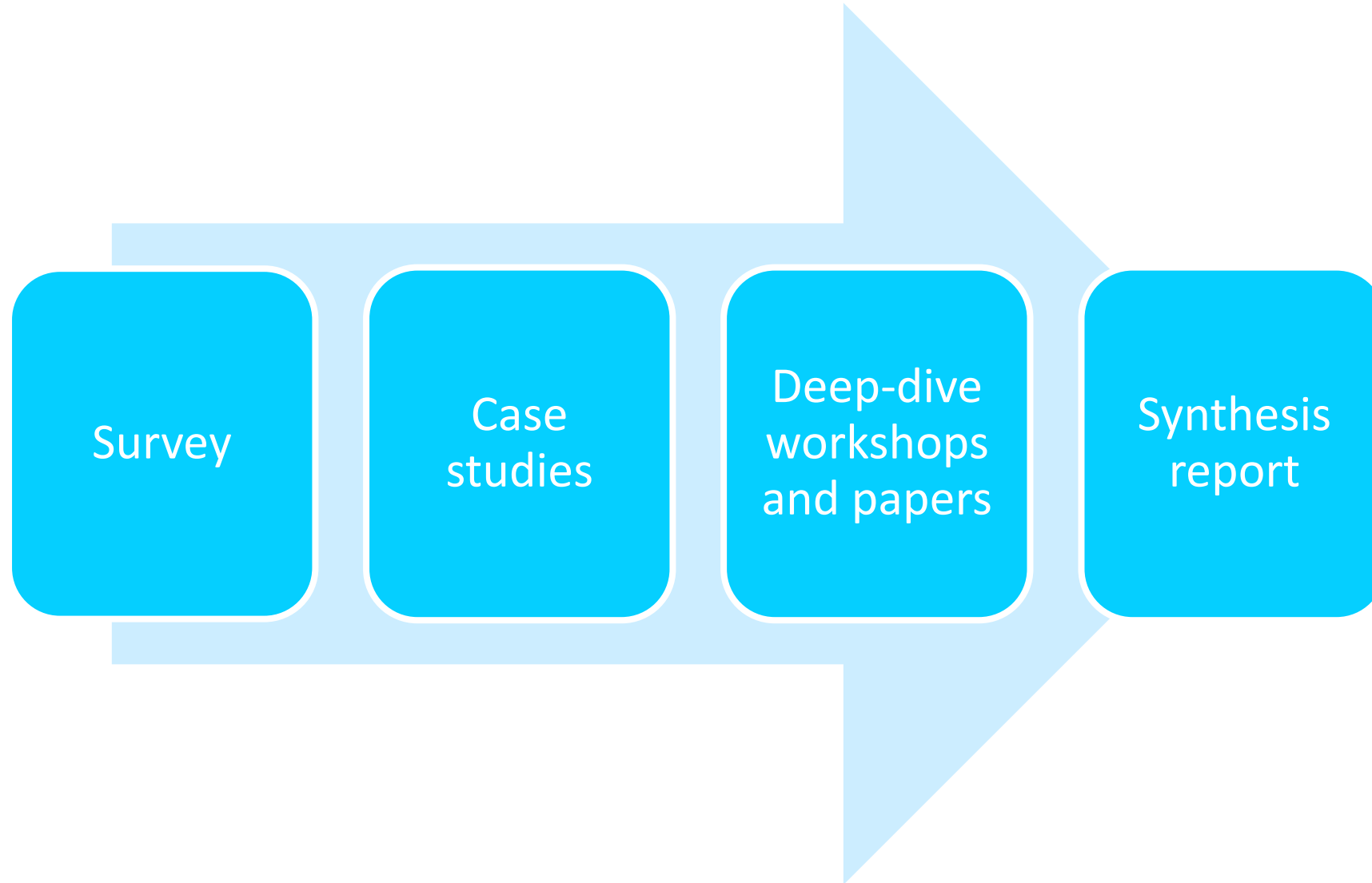
Common Assessment Framework

Objectives of the project:

- **A more resilient public administration** in European member states
 - Improved organisational enablers of resilience
 - Improved innovation and learning
- Various activities through several perspectives:
 - Look back: To generate and share learning
 - Look forward: To identify what a more resilient future looks like



2. Project outputs and activities



3. Governance and coordination



4. Added Value of the multicountry project



National CAF strategy

Promotion



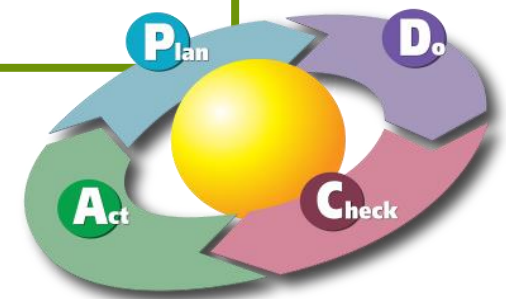
LEARNING AND EXCHANGES CAF

10 organizations in 3 sectors



EUPAN, DG, MINISTERIALS, TOP involvement

- Top managers, Ministers, State secretaries
- Directors General, Directors, head of unit



5. Recommendations

- **Coordinating Member State**
- **Member States who would like to work together** and define a project
- **Good contact point** in the different Member States
- **Political and Management support**
- **Operational agreement with Member States** and in the organizations involved
- **Peer review, benchlearning and benchmarking**



Technical Support Instrument 2022 – Flagship technical support projects

Nathalie Berger

Director, Directorate “Support to Member States’ Reforms”
Directorate-General for Structural Reform Support

Flagship technical support projects

Definition

- Flagship technical support projects are **projects proactively proposed by DG REFORM** that:
 - Are **largely needed across Member States**
 - Meet a top **EU / Commission priority**
 - Are designed in a way that **can easily be fitted to various national contexts**
- Their uptake is **voluntary**

Flagship technical support projects

Format

Flagship technical support projects:

- May be taken up **individually** by different Member States **or jointly** as a multi-country project;
- Can cover issues of **horizontal priority** for the Commission (e.g. equality);
- May comprise technical support modules that you can opt-in and be **tailored-made to your national context**

For TSI 2022, we are proposing **13 flagship technical support projects**

Flagship technical support projects for TSI 2022

EU Supervisory Digital Finance Academy:
Strengthening Supervisory Capacity in innovative
Digital Finance

Digital Skills for Digital Transformation of Health and
Care System

Development of resilient, innovative and human-
centric digital government services

Bridging the climate financing gap with public policy
instruments

Recharge and Refuel - Clean, smart and fair urban
mobility

Support to Renovation Wave

Greening taxes - applying polluter pays principle in practice

Support to the implementation of the Just Transition

Support to the Tourism ecosystem: towards a more sustainable,
resilient and digital tourism

Integration of Third Country Nationals in EU Member States

Implementation of the European Child Guarantee in EU Member
States

Gender mainstreaming in public policy and budget processes

Regional and local authorities – Enhancing cooperation &
Quality of public administration

Flagship technical support projects in the field of Digital



“Strengthening supervisory capacity in innovative digital finance ”



“Digital skills for digital transformation of health and care systems ”



“Development of resilient, innovative and user-centric digital government services”

Flagship technical support projects in the field of Green



Flagship technical support projects in line with EU priorities



“Support to the Tourism ecosystem”



“Integration of Third Country Nationals in EU Member States”



“Support to the Implementation of the European Child Guarantee”



“Gender mainstreaming in public policy and budget processes”



“Regional and local authorities – Enhancing cooperation & Quality of public administration”