

Governance of public sector digital transformation in a de-centralized system

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A delegated model...

- The Government takes all decisions collectively
- The Government Offices consists of 11 ministries, with approximately 4 500 employees
- There are about 250 Government Agencies with approximately 260 000 employees.
- Agencies implement policies and Government decisions
- **The Agencies are free to set their own organisation and methods of work, employer policy and decisions on digital investments etc., within the frames set by the Government**
- Neither the Government nor the Parliament is permitted to intervene in the agencies' decision-making on specific cases or in the applications of law



...and a de-centralized model

National level

- Elections to the Riksdag (Swedish parliament)
- Total state sector: approx. 240 000 employees (5 % of workforce)



Regional level

- Elections to the County Council Assembly
- 20 County Councils / Regions
- Task given in law
- Total regional sector: 250 000 employees
- Health care
- Public transport

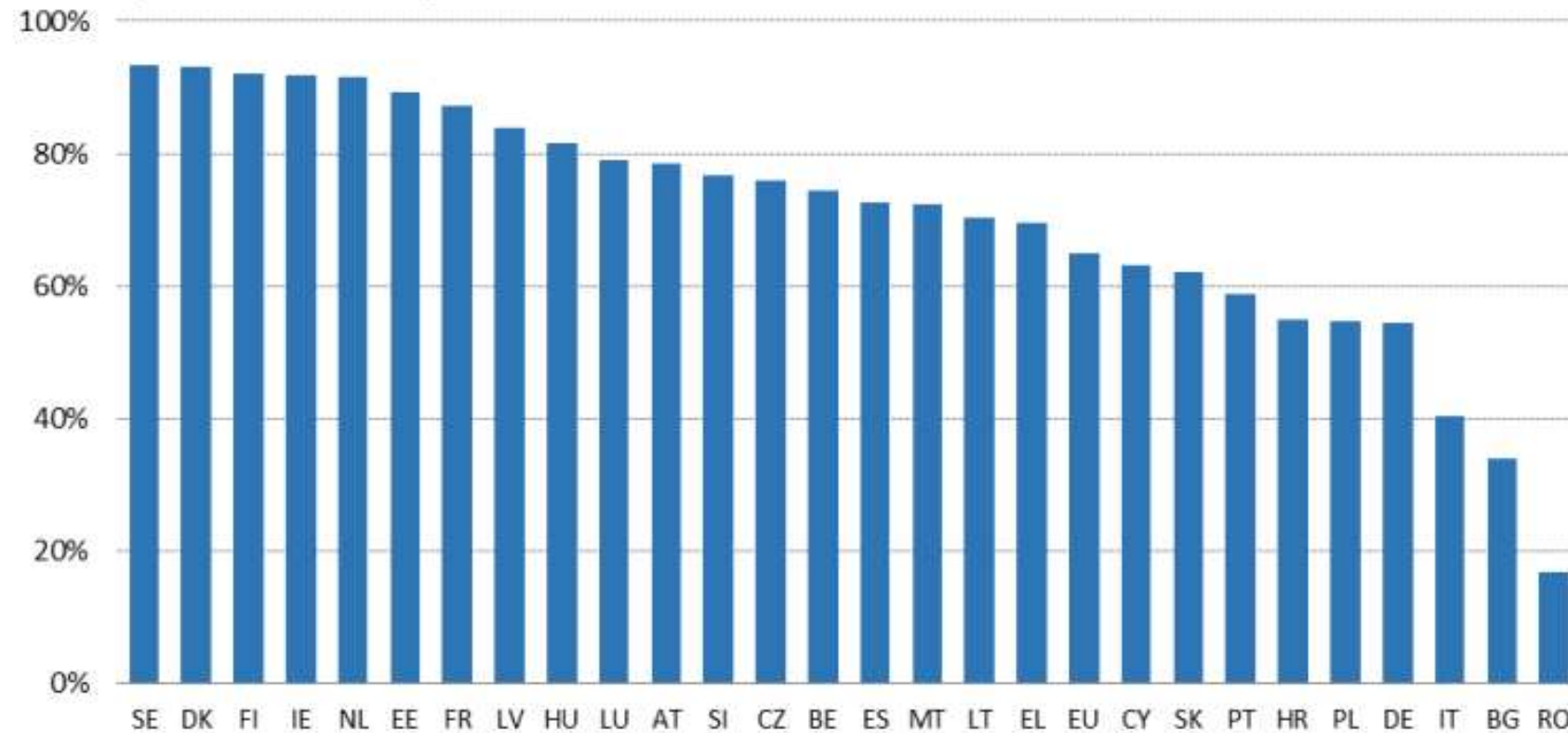


Local level

- Elections to the Municipal Assembly
- 290 municipalities
- Tasks given in law
- Total municipal sector: approx. 800 000 employees
- Schools
- Child care
- Elderly care
- Planning
- Environmental protection

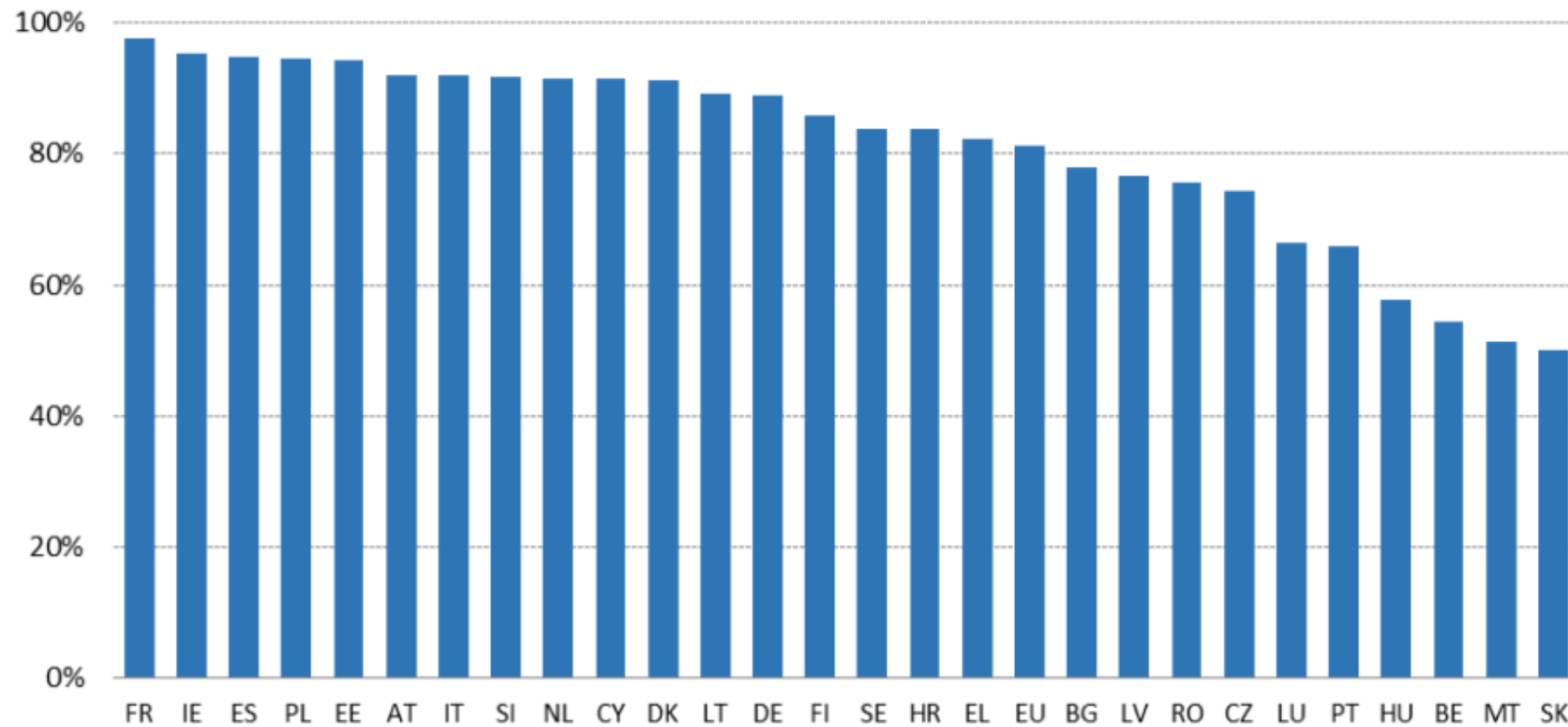


Figure 2 e-Government users interacting online with public authorities over the Internet in the last 12 months (% of internet users), 2021



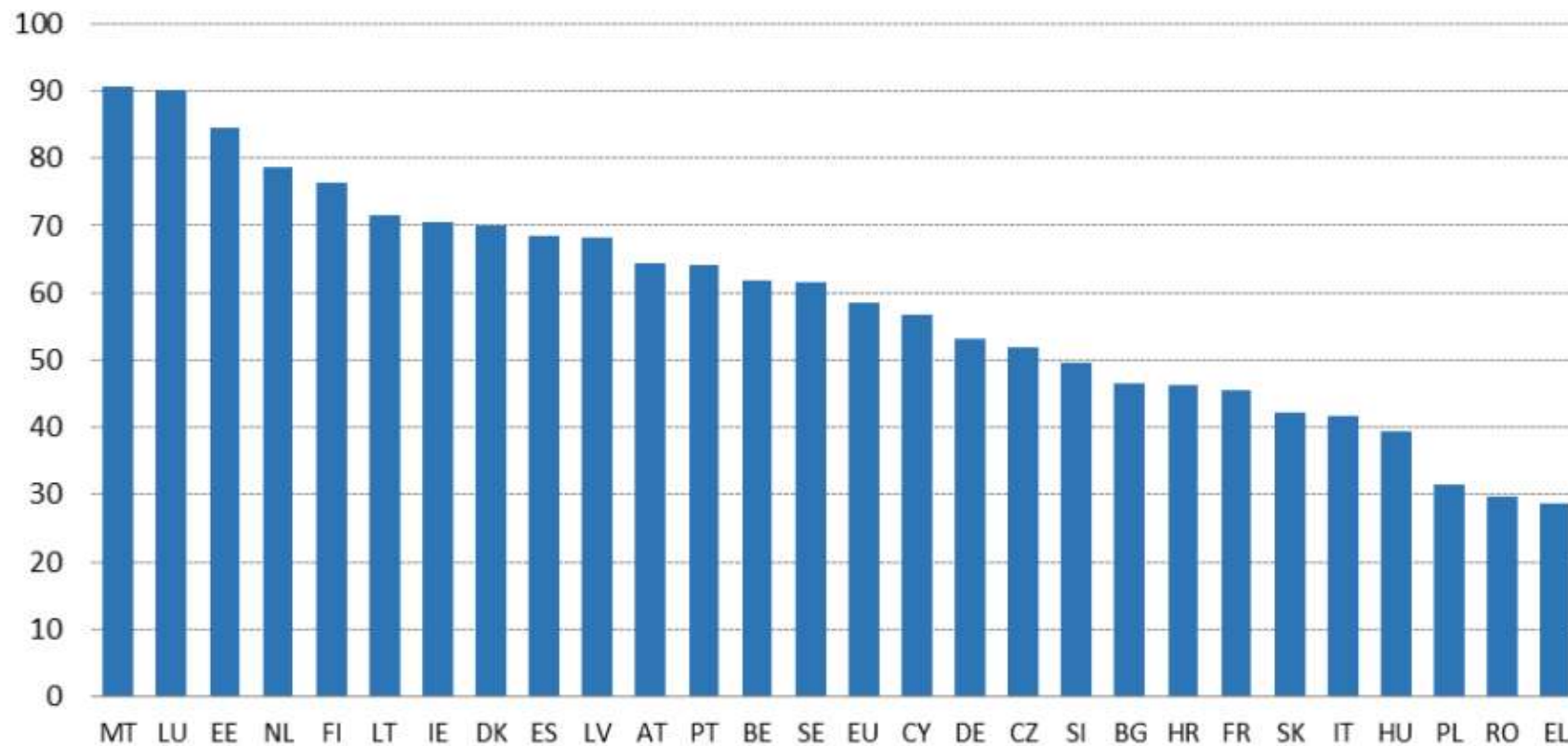
Source: Eurostat, Community survey on ICT usage in Households and by Individuals.

Figure 6 Open data (% of the maximum open data score), 2021



Source: *European Data Portal*.

Figure 15 Cross-border services status in Member States (Score 0-100), 2021



Source: eGovernment Benchmark, Capgemini.

The Government's goals

For Public Administration Policy:

- An innovative and collaborative government administration that is legally secure and efficient, has well-developed quality, service and accessibility, and thereby contributes to Sweden's development and effective EU work.

For Digitalization of the Public sector:

- An easier everyday life for citizens, a more open administration that supports innovation and participation, as well as higher quality and efficiency in operations.



Governing the digitalization policy

- The Ministry for Infrastructure is responsible for the government's digitalization policy including digital government.
- The government established the Agency for Digital Government (DIGG) in 2018. The government has commissioned DIGG to follow-up and analyze the digitalization policy.
- On the basis of government regulations 35 agencies collaborate around digital security, innovation, architecture, legal matters and communication.



Agency for Digital Government (DIGG)

- DIGG has been tasked to
 - Co-ordinate and support the digital transformation of the public sector on state, regional and municipal level.
 - Build a whole-of-government infrastructure including common building blocks like eID, secure messaging and e-invoicing (Government as a platform) and promote standardization.
 - Promote open data and datadriven innovation.
 - Support agencies on digital investments.
 - Support agencies in legal matters.
 - Follow-up and analyze the digital transformation of society.



Thank you

